

# Navigating Tech Decisions

A Startup Survival Guide



### Hi, I'm Toby! You might know me from ...







FRONTASTIC.CLOUD
Frontastic closes Pre-Series-A over 1.8 million euros FRONTASTIC – agile Frontend as a Service

2004 2014 2019

- Web since 1996, PHP since 2000
- Principal Engineer at commercetools Frontend

Disclaimer

# This talk contains anecdotal knowledge. Do not take it as scientific evidence!

## Agenda

- 1. Background
- 2. Startup life
- 3. Tech stack
- 4. Micro-services
- 5. Make or buy?
- 6. Technical debt

# Background

### Background: Frontastic

- Founded 2017
- Sold to commercetools in 2022
- Continues as commercetools Frontend

https://commercetools.com/products/frontend

### My roles in Frontastic

- Co-Founder
- Implementer
- Co-CTO
- Principal Engineer
- Sales, Pre-Sales, Support, Marketing, Software Developer, Mentor, Mother, ...

# Startup life

# How a startup works ...







# ... how it actually works













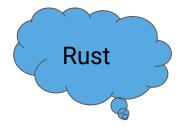
#### Product market fit



# Tech stack

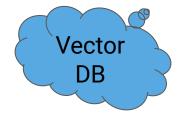
#### The tech stack















#### The tech stack















#### Tech maintenance startup reality

- Imagine
  - You did 2 investor pitches today
  - You had an on-site workshop with a potential customer
  - You hunted a Heisenbug in between
  - You went for dinner with the team
  - At 3am you get called because a customer is down
  - → this is when you need to maintain your tech stack.

The fancy technology that you use does not count.\*

It's the fancy technology that you create that matters!

#### Embrace boredom

- The most boring technology is where you excel
- Boring technology is where you can juggle fast
- The product you imagine is not the product you will have next week
- Consider: "Innovation tokens"
   <a href="https://mcfunley.com/choose-boring-technology">https://mcfunley.com/choose-boring-technology</a>

# Micro-services

#### Micro-services

Authentication

Product catalog

Authorization



Teapot

User profile

Recommendation

#### But wait ...

What are the actual reasons to have micro-services?

- Small, focussed teams
- Scale services independently
- Clear boundaries between teams
- Technology independence of teams

Which of these apply to your situation?

#### Drawbacks of micro-services

- Increased complexity in
  - Inter-service communication
  - Orchestration & operation
  - Testing
- Decreased flexibility
- Debugging overhead

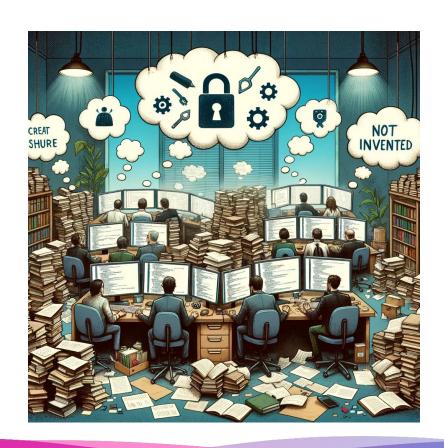
#### What does that mean?



- Define services for
  - Unique scaling requirements
  - A dedicated team
  - Inevitable unique tech stack
- Make it easy to extract services later

Make vs. buy

# Make or buy?



### Make or buy?

#### Make

- Your core domain
- What distinguishes you

#### Buy

- Side-services
- What perfectly suits you
- What you can afford

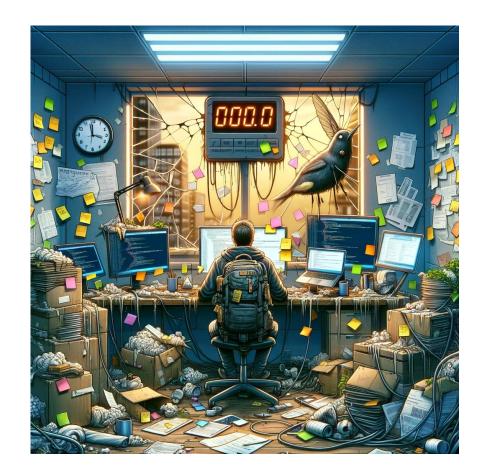


Prepare to replace!



#### Technical debt

What do you associate with technical debt?



#### Technical debt

- Any investment in your startup is "debt"
- So your technical debt is an investment

- Don't fear the technical debt
- Be aware of it, make it conscious
- Make yourself aware of paying the debt
- Technical debt is a bet into the future (where you have more information)

Technical debt is a bet on the future where you will have more information.

# Conclusion

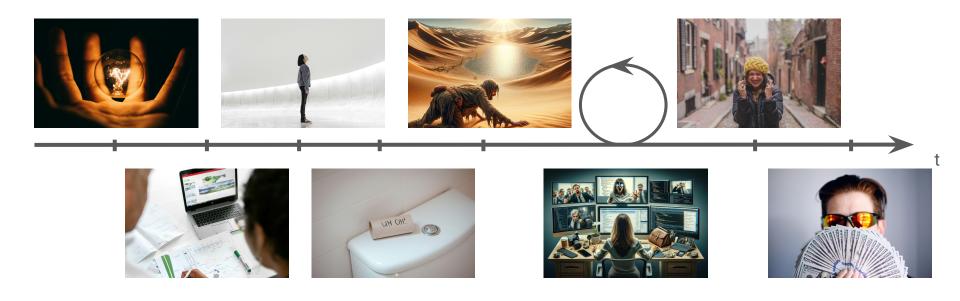
#### What's the conclusion of all this?

Engineering in tech startup is pure horror.

Engineering in tech startup is a lot of fun!

- Excel in your comfort zone
- Focus on proper trade-offs
- Optimize your software for adaptability
- Business value in the focus

# ... how it actually works (revisited)



#### Summary

- Product-market-fit is the interesting phase
- Embrace boredom
- Prepare to change your software/product
  - Frequently
  - Fast
- Accept technical debt, make it conscious

Q/A